

## Coconut Paradise Villas – Simplified Terms & Conditions

### What's Included in the Price:

1. **Villa rental**
  2. **Weekly cleaning**, including fresh bed linen and towels. Extra cleaning may be arranged **before arrival** at 200 THB/hour (limited availability).
  3. **Towels and bed linen** (Beach towels not included).
  4. **Electricity is NOT included** – see more details below.
  5. Guests must **respect the property**, avoid damage, noise, or disruption to others.
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### Payments & Cancellations:

- **25% deposit** required to secure booking.
  - **Full balance** due **8 weeks before arrival**.
  - **No refunds** after a 48-hour cooling-off period – get **travel insurance** to protect yourself in case of cancellations.
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### General Terms & Conditions:

1. Your booking is a contract with **Walkers Paradise Company Ltd** (Thailand), trading as *Coconut Paradise Villas*. Booking must be made by someone **21+** who represents all guests.
2. Your booking is only confirmed once **payment is received and confirmed in writing**.
3. **Electricity is charged separately at 6 THB per unit:**
  - Meter readings taken on **arrival and departure**.
  - Deductions made from your **electric deposit**.
4. **No smoking inside the villa**. Allowed only on patios or by the pool.
5. **No pets** allowed.
6. Only the **registered guests** listed in the booking may stay at the villa.

7. **Check-in:** 2:00 PM | **Check-out:** 10:00 AM
  - Weekly cleaning included; daily **pool/garden maintenance**.
  - **Extra cleaning** available for a fee (if pre-booked).
8. All cancellations must be **confirmed in writing**. Missed payments can result in **booking cancellation with no refund**.
9. **Travel insurance is highly recommended** to cover cancellations and emergencies.
10. We are **not liable** for accidents, loss, or injuries during your stay. Children must be **supervised at all times**—especially near pools (1.2–1.5m deep).
11. We're **not responsible** for issues beyond our control (e.g., wars, weather, airport closures, etc.).
12. We're also **not responsible** for failures in public utilities (e.g., water, power, A/C) or pool issues—but we'll do our best to resolve any problems quickly.
13. **No compensation** will be offered for pool equipment issues, but report problems ASAP.
14. You are responsible for your **own safety**. Use safe provided and be cautious.
15. We reserve the right to **remove disruptive guests** without refund.
16. Website descriptions are given in **good faith**—we're not liable for any unintentional errors.
17. Villas **cannot be sub-let or shared** without prior approval. Maximum guests:
  - 3-bedroom villa: 6 people
  - 4-bedroom villa: 8 people
  - 5-bedroom villa: 10 people

If any issues arise during your stay, contact Management immediately for assistance.

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**⚠ Disclaimer:**

- We are **not responsible** for accidents or losses on the property (villa, pool, or gardens).
- **Paying a deposit or balance means you accept these terms.**

- Legal disputes will be handled under **Thai Law** in Thai courts.
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#### **Travel Insurance:**

We strongly advise getting **comprehensive travel insurance** to cover cancellations or unexpected events.

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#### **Force Majeure:**

We are **not liable** for disruptions caused by events beyond our control (e.g., strikes, natural disasters, airport closures, government restrictions, etc.).

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